

SPRINGFIELD ROTARY MEMBER SURVEY

June, 2009

Members of the Board have received comments and questions regarding a few topics and, prior to any action, asked that the club conduct an informal survey to determine future actions. The results of the survey will be shared with our membership but individual responses are confidential. Please help your Board by taking a few minutes to respond to this survey.

Meals

Several members have made comments regarding the meals and costs. Our intent is to clarify some possible alternatives.

1. Please comment on the quality of the lunches.

Poor Quality

Outstanding Quality

| | | | | | | | | | |
|---|---|---|---|---|---|---|----|---|----|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 2 | 4 | 1 | 2 | 3 | 8 | 7 | 17 | 8 | 0 |

2. What do you see as ways to improve the lunches?

It's only lunch, not a big deal to me

Be consistent—some weeks the quality is lower

Lunch is great—I just think the cost is too high

Soup/salad—cheaper option

Salad/soup/drink option

Healthier choices

Healthier

Lunches are fantastic—well done

Healthier food

Soup/salad only as an option

Variety, quality fresh vegetables

I like our lunches fine

More creative in menu options and possibly a range of options

A soup/salad/bread option would be great

Not so heavy—lighter lunch choices

Small meal option—soup & salad

Healthier lunches

More lower fat foods

Possibly eliminate dessert if it is a cost savings

Healthier options—less fried and more grilled, rice, vegetables

Salad option

More saald, lighter food, sufficient amount for everyone & no sandwiches

I like the current variety

Healthier choices

Fresher, healthier foods

Sandwich alternatives

I enjoyed the lunch where burgers and hot dogs were served, but that's an expensive burger

Soft drinks should be available—they are but cost extra & the meal already costs more than they should

More variety such as soup & salad

I don't think I've eaten lunch here. I probably ate lunch at Roaring Rapids 1.5 times per month. I'd say 45% of the reason I don't eat is I have things to do, other lunch plans, 55% is the price.

Less fried/deep fried foods, more fresh fruits/fresh vegetables

Sandwich option

Conventional food

Burgers/pizza on occasion

A salad bar or salad option would be great

Would like to have a salad option

Have the chef meet with the club and discuss choices and what his (hotel's) capabilities are. He is a very approachable guy

3. I eat the lunch at Rotary every week.

Yes 40

No 11

4. I often skip the lunch due to the cost.

Yes 6

No 31

Did not think this was an option

Size of the lunch has made me skip

5. I would prefer if there was a less expensive alternative
i.e. salad and dessert.

Yes 40

No 9

Soup and salad

Soup and salad

Club Assemblies

One of the goals of our club's Vision Process was to improve the functioning of our committees (Service, Membership, World Community Service, Club Administration, Public Relations, Rotary Foundation, etc). One purpose of holding club assemblies is to give us time to work together on the tasks of the committees. Rotary International

encourages quarterly club assemblies. Please comment on how our club can best hold effective club assemblies in order to gain participation and positive results.

6. I prefer club assemblies be held during our club meeting time in lieu of programs, etc.

Yes 43 No 4

Devote the entire meeting to club assembly
Too short to do any real organizing, planning & problem solving-great for updates

7. I would attend club assemblies held in the evening.

Yes 17 No 26 Maybe 4

Depends on my schedule
Depends on the evening
Prefer not
I'd prefer during the meeting
Very difficult
If it did not conflict with work
One hour work session minimum

8. I would attend club assemblies in the evening if they could be combined with club social activities.

Yes 29 No 13 Maybe 5

I have kids which makes evenings difficult
Depends on my schedule
It would take away from either the assembly or the social
Prefer not
I'd prefer assemblies during club meetings
Sure
When I could make it
As past president in Portland I tried this and was not very effective

Thank you for your time and feedback.

